

**Please ask for :** Andrea Gabbitas  
**Telephone Number:** 0121 626 6060  
**Our Reference:** 2024-01068  
[wmpcc@westmidlands.police.uk](mailto:wmpcc@westmidlands.police.uk)



Date: 26/11/2024

Dear FOI Applicant,

Thank you for your freedom of information request received in this office on **30 October** 2024 in which you asked:

*'Does the Office of the Police and Crime Commissioner current fund any support services for victims of non-criminal anti-social behaviour in the police force area?*

*If yes, please can you provide details of the service commissioned, including the funding provided and how many victims were supported last year.'*

In response to your request, I can confirm that the only service the OPCC commissions for non-criminal anti-social behaviour is the Restorative Justice service for housing-related non-crimes. This is delivered by The Pioneer Group who received £68,795 for this financial year via a grant agreement.

I can confirm that Remedi recently expanded their criteria to take on non-crime anti-social behaviour. I can also confirm that the total amount of funding Remedi received for all of their services is £236,250 for this financial year, however their current contract is to deliver Restorative Justice for all crimed cases only, across the region.

The work that Remedi do regarding Non-Crime ASB is the ASB perpetrator programme that they are delivering through Community Safety – this is not part of their Restorative Justice contract. This work will cover crimed and non crimed ASB cases, whereby Community Safety can refer an individual into their service who has been identified as suitable and willing to engage, and a practitioner from Remedi will assess and deliver their bespoke ASB workshop, outside of the current Restorative Justice contract.

The OPCC also responded to the APCC call for evidence around this last year. I have attached the PCC's response, titled '*FOI-88-Victim Support Services Attachment 1*'.

### **Freedom of Information Right of Appeal**

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner  
Lloyd House  
Birmingham  
B4 6NQ

Telephone: 0121 626 6060  
Email: [wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk)

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

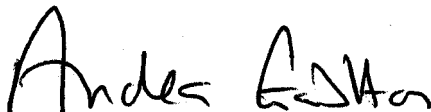
If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45  
Website: [www.ico.gov.uk](http://www.ico.gov.uk)

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely,



Andrea Gabbitas  
Head of Business Services