

Please ask for : Alethea Fuller
Telephone Number: 0121 626 6060
Our Reference: 2024-00382
wmpcc@westmidlands.police.uk



Date: 17/05/2024

Dear FOI Applicant,

Thank you for your freedom of information request received in this office on **25 April** 2024 in which you asked:

'I am writing to you to request a freedom of information request on how many emergency call you have received each month for 2024.'

In response to your request, I can confirm that the Office of the Police and Crime Commissioner (OPCC) does not keep a log of the emergency calls received into this office.

The OPCC is a separate organisation to West Midlands Police (WMP), and we take no part in operational policing. The role of the Commissioner is to provide strategic direction to West Midlands Police.

Whilst the OPCC do receive calls from members of the public on a daily basis, these are very rarely emergency calls. On the occasion that we do receive an emergency call, we will refer the person to West Midlands Police. Therefore, we hold no information in relation to your request.

It may be the case that this information may be held by West Midlands Police.

In order to be of some assistance, please see the following contact details should you wish to submit your request to West Midlands Police.

Freedom on Information Unit

West Midlands Police
PO Box Box 52, Lloyd House
Colmore Circus Queensway
Birmingham
B4 6NQ
E-mail: foi@westmidlands.police.uk

Freedom of Information Right of Appeal

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner
Lloyd House
Birmingham
B4 6NQ

Telephone: 0121 626 6060
Email: wmpcc@west-midlands.pnn.police.uk

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45
Website: www.ico.gov.uk

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'A Fuller', enclosed in a thin black rectangular border.

Alethea Fuller
Deputy Chief Executive