

Victim Support

0845 30 30 900

supportline@victimsupport.org.uk

www.victimsupport.org.uk

If you have been a victim of crime, you can call the Victim Support line anonymously to receive emotional support and information.



Rape Crisis

0808 802 9999

info@rapecrisis.org.uk

www.rapecrisis.org.uk

Rape Crisis (England and Wales) is a registered charity and the national umbrella organisation for Rape Crisis Centres across the country.



Internet Watch Foundation

01223 20 30 30

www.iwf.org.uk/

The Internet Watch Foundation is the UK Hotline for reporting criminal online content

- Child sexual abuse content hosted anywhere in the world
 - Criminally obscene adult content hosted in the UK
- Reports are confidential and can be made anonymously.



Talk to FRANK - Drug advice and information



0800 77 66 00

frank@talktofrank.com

www.talktofrank.com

FRANK helps you find out everything you might want to know about drugs (and some stuff you don't). For friendly, confidential advice, "Talk to FRANK"

Illegal Money Lending

0300 555 2222

reportaloanshark@stoploansharks.gov.uk

Text: loan (space) shark (space) + your message to 60003

www.gov.uk/report-loan-shark

If you think you have been bitten by a loan shark, contact the Illegal Money Lending Team

See something Say something

Together we can make travel safer

If you see any nuisance or anti-social behaviour during your bus, Metro or rail journey, **say something**

Text: 'Bus', 'Metro' or 'Rail' leave a space, then tell us details with time, date, location and route number to 60010

Telephone: Bus: 101 + Metro & Rail: 0800 40 50 40

www.safertravel.info | safertravel.co.uk | @ST_Police

BRITISH TRANSPORT POLICE | SAFER TRAVEL

In an emergency please dial 999 and ask for the Police. Standard Network Rates Apply

Drive Safe

0121 693 9390

info@drivesafe-staysafe.co.uk

www.drivesafe-staysafe.co.uk

DriveSafe is an essential guide for every motorist, offering practical advice and tips on how to deal with everything from car maintenance to road rage.

NHS Non-Emergency Number - 111

The new NHS Non-Emergency number is 111

Please use this number in non-emergency situations.

NHS England

0300 311 2233

England.contactus@nhs.net

www.england.nhs.uk

If you have a complaint concerning the treatment or service provided by the NHS, including primary care practitioners such as GPs, opticians, pharmacists etc., please contact us.

Useful Contacts



west midlands
police and crime
commissioner

0121 626 6060

www.westmidlands-pcc.gov.uk

@WestMidsPCC

www.facebook.com/WestMidsPCC

West Midlands Police and Crime Commissioner

0121 626 6060

wmpcc@west-midlands.pnn.police.uk

[@WestMidsPCC](https://twitter.com/WestMidsPCC)

www.facebook.com/WestMidsPCC

www.westmidlands-pcc.gov.uk

West Midlands Office for Policing and Crime, Lloyd House, Colmore Circus Queensway, Birmingham, B4 6NQ

West Midlands Police

Non-emergency number: 101

In an emergency, dial 999

contactus@west-midlands.pnn.police.uk

www.west-midlands.police.uk

Rate your local police

To comment anonymously on your experience of services from West Midlands Police, visit Rate Your Local Police

www.rateyourlocalpolice.co.uk



Crimestoppers

0800 555 111

www.crimestoppers-uk.org

Crimestoppers runs the phone number that anyone can call to pass on information about crime anonymously.



Safer Streets

www.west-midlands.police.uk/saferstreets

The likelihood that you will become a victim of robbery within the West Midlands is relatively small. This website is aimed at giving you advice on how to help keep yourself safe and reduce your chances of becoming a victim of crime.

Suzy Lamplugh Trust

020 7091 0014

info@suzylamplugh.org

www.suzylamplugh.org

We campaign, educate and support people to help reduce the risk of violence and aggression for everyone.



Anti-social Behaviour Teams

If you feel you or your family are in immediate danger due to anti-social behaviour, you should call the police on 999. If you are concerned about anti-social behaviour, but not in any immediate danger contact your local authority at the number below:

Birmingham: 0121 303 111

Coventry: 024 7683 2063

Dudley: 0300 555 2345

Sandwell: 0845 359 7501

Solihull: 0121 717 1500

Walsall: 01922 650000

Wolverhampton: 01902 551 188

Redeeming our communities

0161 946 2373

info@roc.uk

www.roc.uk

The charity's main aim is to bring about community transformation by creating strategic partnerships which open up opportunities for crime and disorder reduction and improved community cohesion.

Samaritans

08457 90 90 90

jo@samaritans.org

www.samaritans.org

If something's troubling you, then get in touch. The Samaritans are available 24 hours a day, 365 days a year.



Forced Marriage Unit

0207 008 0151

fmu@fco.gov.uk

www.gov.uk/forced-marriage

If you are worried you might be forced into marriage or are worried about a friend or relative call the Forced Marriage Unit.

Action Fraud

action.fraud@nfa.gsi.gov.uk

www.actionfraud.police.uk/

If you've been scammed, ripped off or conned, there is something you can do about it. Call **0300 123 2040** or visit their website to report a crime.



Financial Fraud Action UK

www.financialfraudaction.org.uk

For information about the various types of payment fraud, as well as helpful tips and advice on how to minimise your chances of becoming a victim, and what to do if you become a victim.

Anti-Terrorist Hotline

0800 789 321

It's probably nothing but... if you see or hear anything that could be terrorist-related trust your instincts and call the Anti-Terrorist Hotline.



National Domestic Violence Freephone Helpline

0808 2000 247

helpline@womensaid.org.uk

www.nationaldomesticviolencehelpline.org.uk

If you are experiencing domestic violence or know somebody who is in need of help and support, call the Confidential Helpline, which is staffed by fully trained female support workers and volunteers.

National LGBT Domestic Violence Helpline

0300 999 5428

help@brokenrainbow.org.uk

www.brokenrainbow.org.uk

Broken Rainbow UK provides confidential support to all members of the Lesbian, Gay, Bisexual and Trans (LGBT) communities, their family and friends, and agencies supporting them.

Engage

020 7330 8796

info@iengage.org.uk

www.iengage.org.uk

ENGAGE is a not-for-profit company that was founded in 2008 to help empower and encourage British Muslims within local communities to be more actively involved in British media and politics.