



Register on our website for regular newsletter updates at [www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk)

### Custody visiting Scheme

The PCC is responsible for maintaining a Custody Visitors service that checks to see that detainees in police facilities are being well treated. There are currently over 100 volunteer Custody Visitors in the West Midlands. Find out more at: [wwwmidlands-pcc.gov.uk](http://wwwmidlands-pcc.gov.uk)

### The PCC's Community Initiatives Fund

The PCC gives small-scale grants of funding to the fund provides small-scale financial assistance to community based initiatives which contribute towards the objectives in his Police and Crime Plan or local policing plans. Find out more at [www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk) or contact **0121 626 5442**

### Dial 999

If life is in danger or a crime is in progress



### Dial 101

- To report crime or anti-social behaviour
- To contact your local police station
- To get police assurance in a non-emergency
- For general queries

**See something Say something**

Together we can make travel safer

If you see any nuisance or anti-social behaviour during your bus, Metro or rail journey, **say something**

**Text:** "Bus", "Metro" or "Rail" leave a space, then tell us details with time, date, location and route number to 83010

**Telephone:** Bus: 101 • Metro & Rail: 0800 40 50 40

[www.safertravel.info](http://www.safertravel.info) [safertravelpolice](https://www.facebook.com/safertravelpolice) [ST\\_Police](https://twitter.com/ST_Police)

In a emergency please dial 999 and ask for the Police. Standard Network Rates Apply

### Complaints

The PCC's role is to ensure that force has effective processes in place so that the public can have confidence that all complaints are handled effectively and fairly. Complaints against the police should be directed to the West Midlands Police Professional Standards Department by contacting 101.

The PCC's office is happy to help take forward your concerns. We welcome your comments and will enquire into them and seek a response from police. Under legislation however, we have no role in investigating complaints or disciplinary matters, unless they are in relation to the Chief Constable.

If you are not satisfied with the way your complaint has been handled, you can contact the Independent Police Complaints Commission (IPCC).

**0300 020 0096**  
[enquiries@ipcc.gsi.gov.uk](mailto:enquiries@ipcc.gsi.gov.uk)



# Useful Information



west midlands  
police and crime  
commissioner

0121 626 6060

[www.westmidlands-pcc.gov.uk](http://www.westmidlands-pcc.gov.uk)

@WestMidsPCC

[www.facebook.com/WestMidsPCC](https://www.facebook.com/WestMidsPCC)

## What does your Police and Crime Commissioner do?

West Midlands Police and Crime Commissioner (PCC) Bob Jones is the directly elected local governing body for policing in our area. Bob is not the Chief Constable or 'Top Cop' – like all PCCs he took an oath not to interfere with police operational independence. Instead, Bob sees his job as to facilitate the public's voice in policing.

He has three main responsibilities:

- Setting policing priorities in a Police and Crime Plan
- Setting West Midlands Police's budget, including the part of Council Tax that goes to policing
- Holding the Chief Constable to account (includes appointing and, if necessary, dismissing the Chief Constable)

Bob's Police and Crime Plan is based on building "Pride in our Police" in the West Midlands. It includes:

- Bob's police and crime objectives
- The policing the Chief Constable will provide
- The financial and other resources Bob gives the Chief Constable
- How police performance is measured

## Setting local priorities – a unique approach that suits the West Midlands

Bob believes that the West Midlands Police and Crime Plan should be based on priorities that matter to local people. This is particularly important in the West Midlands, with a population of nearly three million spread across seven local authorities. People don't see themselves as "West Midlanders", but instead identify with our cities, towns and boroughs. Priority setting should reflect this.

Bob wants local people to agree Local Police and Crime Plans that become the main parts of his overall plan. Bob has therefore encouraged local areas to set up outward-facing, community-led Local Police and Crime Boards. Bob's "bottom up" approach, which is unique in the country, recognises that local policing priorities, which are what people are most interested in, should be set locally.

## Local Policing and Crime Boards (LPCBs)

The LPCBs are based on the statutory Community Safety Partnerships that already exist in each local authority area. Community Safety Partnerships do a good job, but risk being too focused on the needs of the organisations around the table, rather than the public. The LPCBs will use local knowledge and consultation to identify and set local priorities. The LPCBs are Bob's way of ensuring that policing doesn't become centralised or remote from local need.

National changes are transferring funding to PCCs for community safety, drugs intervention and victim support. Bob believes that decisions about how this money is spent should be made locally, and so he has passed money back to the LPCBs using his powers to make what are called Crime and Disorder Reduction Grants. This approach avoids creating an expensive and bureaucratic commissioning process, instead placing decision-making with local people.

### Contact your LPCB for more information about their work and funding opportunities:

**Birmingham**  
[www.birminghamcsp.org.uk](http://www.birminghamcsp.org.uk)

**Coventry**  
[www.safercoventry.org.uk](http://www.safercoventry.org.uk)

**Dudley**  
[www.dudleysafeandsound.org](http://www.dudleysafeandsound.org)

**Sandwell**  
[www.sandwell.gov.uk](http://www.sandwell.gov.uk)

**Solihull**  
[www.solihull.gov.uk/democracy/cdrp](http://www.solihull.gov.uk/democracy/cdrp)

**Walsall**  
[www.walsallpartnership.org.uk](http://www.walsallpartnership.org.uk)

**Wolverhampton**  
[www.wton-partnership.org.uk/](http://www.wton-partnership.org.uk/)

## Holding the police to account – maintaining local links, including many voices

Policing is too complex and important to leave oversight to just one person, especially as West Midlands Police is the second largest force in the country. Bob has therefore set up a Strategic Policing and Crime Board (SPCB) which, again uniquely, has independent and cross-party members. No other PCC has taken such an inclusive and open approach.

The SPCB meets monthly in public to question the Chief Constable and his command team, and all its reports are published on the PCC's website. With prior notice, members of the public can ask questions at SPCB meetings.

On the SPCB are Bob's Deputy PCC and three Assistant PCCs. Each links with areas:

- Deputy PCC Yvonne Mosquito (Birmingham)
- Assistant PCC Faye Abbott (Coventry and Solihull)
- Assistant PCC Judy Foster (Dudley and Sandwell)
- Assistant PCC Mohammad Nazir (Walsall and Wolverhampton)

There are also four non-executive members:

- Brendan Connor
- Cath Hannon
- Cllr Ernie Hendricks
- Cllr Tim Sawdon

The SPCB maintains links with local areas yet still costs less than the old Police Authority.

## Consultation and engagement

Bob is committed to being accessible and transparent. On the website you will find information about how to book a one-to-one meeting with Bob, participate in consultations and put questions via web chats.